

Mutual Aid

VERACITY CONNECT USER GUIDE



(866) 694-1252
info@veracityamg.com
www.veracity-connect.com

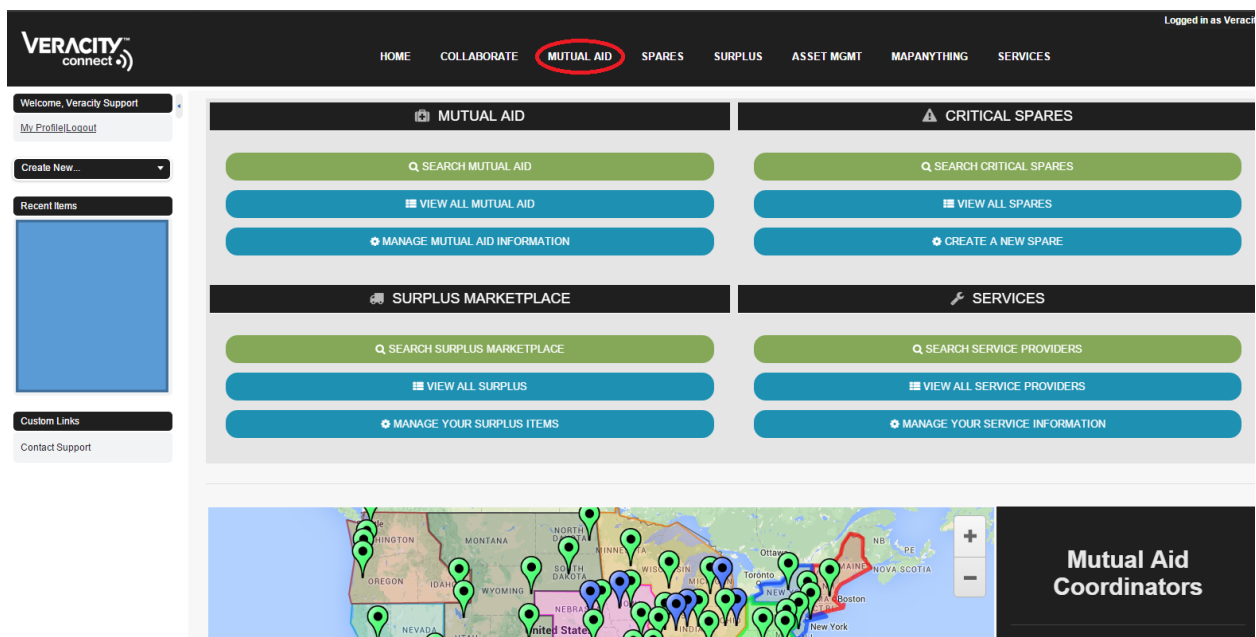
Welcome to Veracity Connect! This guide will instruct you on how to view and update your utility’s Mutual Aid information online. Veracity Connect is accessible and formatted for all devices.

To log in to Veracity Connect, go to <https://veracityconnect.force.com/signin>. You should see a large login box that looks like this;



If you are having problems logging in, send an email to info@veracityamg.com

This is the home screen you will be brought to when you log in to Veracity Connect. To access your Mutual Aid information, click the **Mutual Aid** tab.



This is the screen that your utility will be displayed on.


To view your utility's Mutual Aid data, click on the utility name in the list. This is where you can view the selected utility's details.

The screenshot shows a web application interface with a dark navigation bar at the top containing menu items: HOME, COLLABORATE, MUTUAL AID, SPARES, SURPLUS, ASSET MGMT, MAPANYTHING, and SERVICES. Below the navigation bar is a search area with a dropdown menu set to 'All' and a search box labeled 'Mutual Aid Search'. A table of Mutual Aid data is displayed below, with columns for Action, Mutual Aid Name, Association, Region, Utility Type, Primary Contact Name, Primary Contact Email, and Primary Contact Phone. One row is visible with the following data: Edit, Ada MMUA Mutual Aid, MMUA, Electric.

Action	Mutual Aid Name	Association	Region	Utility Type	Primary Contact Name	Primary Contact Email	Primary Contact Phone
<input type="checkbox"/> Edit	Ada MMUA Mutual Aid	MMUA		Electric			

You can edit the data on your utility's by clicking the **Edit** button at the top of the page. You can also get a PDF version of the data by clicking the **Print View** button. (personal data in this image has been blocked)

HOME COLLABORATE MUTUAL AID SPARES SURPLUS ASSET MGMT MAPANYTHING SERVICES


Mutual Aid
Ada MMUA Mutual Aid
« Back to List: Mutual Aid

[Notes & Attachments \(0\)](#)

Mutual Aid Detail

Mutual Aid Name	Ada MMUA Mutual Aid	Office Phone	
MA Address		Office Fax	
MA City		Dispatch Phone	
MA State/Province		Dispatch Fax	
MA Zip/Postal Code		Utility 24-Hour Contact Number	
Region		Association	MMUA
Utility Type	Electric		

Emergency Contacts

State Coordinator Name:	State Coordinator Backup Name
State Coordinator Email:	State Coordinator Backup Email
State Coordinator Phone 1:	State Coordinator Backup Phone 1
State Coordinator Phone 2:	State Coordinator Backup Phone 2
Primary Regional Coordinator Name:	Secondary Regional Coordinator Name
Primary Regional Coordinator Email:	Secondary Regional Coordinator Email
Primary Regional Coordinator Phone 1:	Secondary Regional Coordinator Phone 1
Primary Regional Coordinator Phone 2:	Secondary Regional Coordinator Phone 2
County Name	
County Emergency Management Coordinator:	
County Coordinator Email	
County Emergency Mgmt Contact Phone	
Coordinator Contact Phone 2	

Contact Information

Primary Contact Name	Tertiary Contact Name
Primary Contact Title	Tertiary Contact Title
Primary Contact Email	Tertiary Contact Email
Primary Contact Phone 1	Tertiary Contact Phone 1
Primary Contact Phone 2	Tertiary Contact Phone 2
Primary Contact Phone 3	Tertiary Contact Phone 3

If you are the primary contact of the utility and you cannot edit your utility's data, contact us at info@veracityamg.com